



What to Expect:

Your AlarisPro Launchpad Experience

Your path to confident, compliant, and scalable UAS operations starts here. The AlarisPro Launchpad is your self-guided onboarding experience, designed to help your team get operational faster, with fewer meetings and more flexibility.

Built by aviators and trusted by operators and manufacturers worldwide, AlarisPro equips your organization with everything needed to establish a solid foundation for safe, efficient, and compliant UAS fleet operations. Our streamlined approach recognizes that your team's time is valuable, and your operational needs are urgent. Rather than lengthy implementation cycles that delay mission-critical work, we've developed a sophisticated yet accessible platform that empowers your personnel to achieve operational readiness on your timeline.

The Launchpad experience transforms what traditionally required weeks of scheduled meetings and coordinated training sessions into a flexible, self-paced journey. Your team gains immediate access to comprehensive training modules, intuitive platform tools, and expert guidance, all designed to accelerate your transition from onboarding to full operational capability. Whether you're establishing your first UAS program or scaling existing operations, AlarisPro provides the structure, support, and technology foundation your organization needs to succeed in today's demanding aviation environment.



The Onboarding Process

We've engineered a streamlined three-phase approach that balances personal guidance with self-directed learning. This methodology delivers faster results while ensuring your team builds genuine proficiency with the platform.

01

Preparation & Configuration

Duration: 30–45 minutes

- Gather aircraft specifications and user role requirements
- Complete pre-onboarding form with essential data
- Identify up to four team Points of Contact

02

Kickoff Call

Duration: 30–45 minutes

- Attend Kickoff Call with Customer Success Lead
- Review goals and expectations
- Access the Launchpad portal and review Welcome Video and What to Expect Guide
- Set your customized launch timeline

03

Self-Guided Training & Implementation

Duration: Self-paced, typically 1–2 weeks

- Complete all four core training modules at your own pace
- Reference on-demand tutorials and FAQs anytime
- Configure aircraft profiles and user permissions
- Practice flight logging and maintenance workflows

04

Operational Readiness Review

Duration: 60 minutes

- Conduct your final Readiness Review call with AlarisPro
- Review advanced features, custom integrations, and next steps
- Deploy digital twin, SMS, and fleet tracking tools
- Access ongoing support for your growing team
- Log your first flight!



Self Guided Training Modules:

Each module contains a series of step-by-step lessons, with every step linking to a detailed training document and video walkthrough. These modules build progressively, starting with the fundamentals of account setup, then advance to configuration, operations, etc.

By completing each module in order, your team will establish a strong foundation for safe, compliant, and efficient UAS fleet management.

Module 1	Setting Up Your Organization	• Create an account / logging in • Dashboard tour • Custom Settings • Flight Log configuration • User Configuration
Module 2	Adding Users & Assigning Roles	• Adding & Retiring Users • User profiles, roles and permissions
Module 3	Adding & Managing Aircraft	• Adding Aircraft • Historic Flight Data • Historic Maintenance Data • Retire a UAS
Module 4	Using the Software	• Basic Flight Log training • Basic Maintenance training • Grounding & Ungrounding aircraft • Types of reports available and how to export



Setting Your Team Up for Success

Smooth, efficient onboarding begins with preparation. The organizations that achieve the fastest time to "Go Live" share common characteristics: they identify internal champions early, communicate the process clearly across their teams, and gather essential information before the kickoff call.



Identify Key Personnel Early

Designate no more than four Points of Contact (POCs) who will participate throughout the onboarding process. These individuals should represent core operational areas such as flight operations, maintenance management, and data administration. Maintaining continuity among these team members ensures consistent progress and minimizes delays.



Prepare Before You Begin

Before you begin training, complete the pre-onboarding form and gather essential details including aircraft specifications, user role requirements, and internal policies for flight logging and maintenance documentation. This preparation accelerates your implementation and ensures accuracy from day one.



Secure Stakeholder Buy-In

Share the onboarding plan, objectives, and expected outcomes with your leadership, pilots, and maintenance teams. Early alignment builds organizational confidence and prevents bottlenecks when system adoption begins. Clear communication about the "why" behind AlarisPro helps every team member understand how the platform supports your safety, compliance, and efficiency goals.



Leverage the AlarisPro "Communication Toolkit"

To make internal communication easier, we provide a ready-to-use Communication Toolkit that ensures everyone in your organization understands how AlarisPro supports your mission-critical objectives and what to expect during implementation.



Expected Timeline for Training

Your team's onboarding schedule offers flexibility while maintaining momentum. Most customers complete the entire process in 1–2 weeks from kickoff to go-live, though the self-paced nature allows you to adjust based on operational tempo and team availability.

Below is a typical timeline for planning purposes. This schedule can be compressed or extended based on your organization's specific needs and resource availability:

Week	Activity	Description & Deliverables
Pre-Launch	Pre-Onboarding Form & Internal Prep	Identify Points of Contact, complete intake form with aircraft and user data, and distribute communication toolkit internally to stakeholders.
Week 1	Kickoff Call + Module 1	Complete the kickoff call with your Customer Success Lead (30–45 minutes) and finish Module 1: Platform Overview & Account Setup.
Week 1–2	Modules 2–4 (Self-Paced)	Complete Modules 2–4 covering Adding Users & Roles, Adding & Managing Aircraft, and Using the Software for daily operations. Each module takes approximately 30-60 minutes.
End of Week 2	Final Check-In	Conduct final review call with AlarisPro team to confirm operational readiness, address any remaining questions, and discuss next steps including advanced features.

30-45

Minutes

Maximum kickoff call
duration

30-60

Minutes

Average self-paced
training time (per module)

60

Minutes

Maximum final check-in
review session

<2

Hours

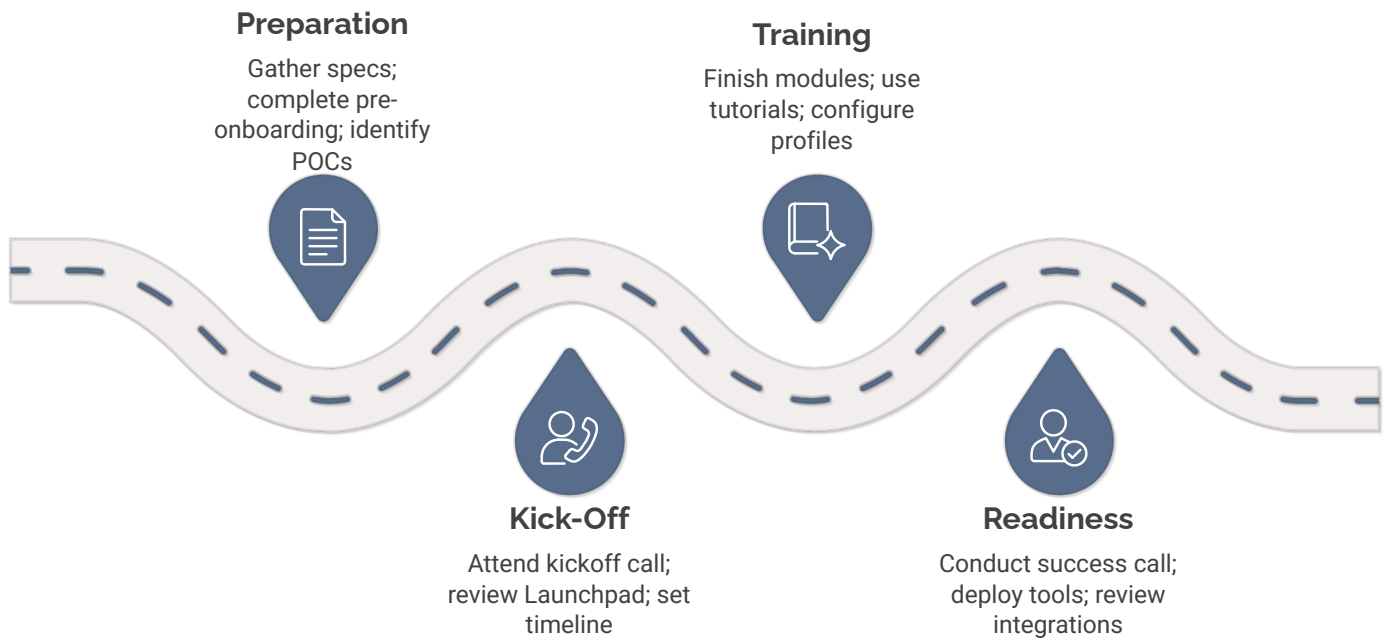
Total live support
required

This efficient time investment delivers comprehensive platform knowledge and operational readiness without disrupting your team's primary responsibilities. The majority of learning occurs asynchronously, allowing team members to engage with content during optimal windows in their schedules.



Your Success Roadmap

Every successful AlarisPro implementation follows a proven pathway from preparation through operational launch. This roadmap provides a clear visualization of your journey, highlighting key milestones and deliverables at each phase.



Each phase builds upon the previous one, creating a logical progression that ensures your team develops both technical proficiency and operational confidence. The self-paced nature of the training phase allows you to maintain operational tempo while building platform expertise. By the time you reach Go Live, your team will possess the knowledge and skills necessary to leverage AlarisPro's full capabilities for safe, compliant, and efficient UAS operations.

"The organizations that invest time in thorough preparation and consistent engagement throughout onboarding achieve operational excellence faster and maintain it longer."



The AlarisPro Advantage

Choosing AlarisPro means partnering with a team that understands aviation operations from the inside out. Our platform and processes reflect decades of combined experience in UAS operations, maintenance management, and aviation safety. Here's what sets us apart:



Confidence Through Clarity

You'll understand exactly what's expected at each step - no surprises, no bottlenecks, and no waiting for a meeting to move forward. Our transparent process and comprehensive documentation eliminate ambiguity, allowing your team to progress with certainty. Every module includes clear learning objectives, success criteria, and practical applications that translate directly to operational scenarios.



Support When You Need It

Our team remains available for technical support, advanced feature training, or custom integrations beyond initial onboarding. While the Launchpad experience is self-guided, you're never alone. Expert assistance is just an email or call away, ensuring that questions never become roadblocks. Whether you need guidance on complex configurations or strategic advice on scaling your operations, we're here to help.



Sustained Success

Every video and resource remains accessible in your Launchpad portal indefinitely, so your growing team can train new members anytime without scheduling additional sessions. This evergreen access to training materials supports organizational continuity as personnel change, ensures consistent knowledge transfer, and provides refresher opportunities for existing team members. Your investment in onboarding continues delivering value long after go-live.



Efficiency Through Automation

Our self-guided platform and built-in resources reduce onboarding time by up to 70% compared to traditional implementation models. This efficiency frees your team to focus on mission-critical operations rather than endless training sessions. Automated workflows, intelligent templates, and intuitive interfaces minimize the learning curve while maximizing operational capability.



Our Commitment to You

At AlarisPro, your success is our mission. We're here to ensure your organization has the knowledge, tools, and confidence to maintain compliance, enhance safety, and operate efficiently both today and as your operations scale.

Our commitment extends beyond the initial onboarding experience. We continuously refine our platform based on operator feedback, regulatory changes, and emerging industry best practices. When you choose AlarisPro, you're not just acquiring software, you're gaining a strategic partner invested in your operational success.

We understand that every UAS program faces unique challenges, operates in distinct regulatory environments, and serves different mission profiles. That's why our platform offers the flexibility to adapt to your specific requirements while maintaining the structure necessary for compliance and safety. Whether you're managing a small fleet or coordinating hundreds of aircraft across multiple locations, AlarisPro scales with your ambitions.

The aviators and engineers behind AlarisPro have walked in your shoes. We've experienced the frustrations of inadequate tools, the pressures of regulatory compliance, and the critical importance of operational safety. This firsthand experience drives our relentless focus on creating solutions that actually work in the real world, not just in theory.

Let's get you launched!

Questions?

Your Customer Success Lead is prepared to guide you through every step of your onboarding journey.

AlarisPro Customer Success Team

Launchpad@AlarisPro.com

www.alarispro.com

We look forward to supporting your organization's journey toward operational excellence. Together, we'll build the foundation for safe, compliant, and efficient UAS operations that scale with your mission requirements. Welcome to AlarisPro, where aviation expertise meets innovative technology.